IT Services

If Gartner's prediction that IT will become the "catalyst for the next phase of innovation in personal and competitive business ecosystems" by the year 2020 is going to come to fruition, IT needs to embrace automation as a way to focus on the initiatives that require innovative thinking, and still take care of the critical organizational tasks currently consuming much of their time, such as:

- Installations
- FTP download, upload, and backup
- Server and application monitoring
- Synchronizing, deleting, and emptying folders
- File management
- Email processing and distribution
- Email-related tasks

QA/Testing

In order to push out quality products on schedule, QA teams have to automate some of their tests, a process usually done manually. While QA usually consists of people who are great coders, scripting those tasks takes valuable time. Using test automation software, QA teams can script tests automatically, and deliver superior QA up to 70% faster for tests and test activities like:

- Functional
- Regression
- Mobile
- Load
- GUI testing
- Validations
- Test documentation

Supply chain

Among the top challenges for supply chains today are determining which supply chain improvements to focus on, lagging performance metrics, and dealing with wide sweeping complexity between warehouses, manufacturing facilities, transporters, and customers. Each of these challenges can be alleviated with automation software, including in areas like:

- Inventory management
- Demand and supply planning
- Quote, invoice, and contract management
- Work order management
- Freight management
- Returns processing