

Registration Number: 4768952 Name: PARVEZ K. CHHAPGAR

Utrecht, 18 June 2013

EXIN hereby certifies that PARVEZ K. CHHAPGAR has participated in the examination

ITIL® Foundation Certificate in IT Service Management

on 16 June 2013 and has

Passed

with a score of 80% where 65% is needed.

B.W.E. Taselaar CEO EXIN